

RADLing – Privacy Policy Addendum

Effective Date: 01/03/2025

This Privacy Policy Addendum (“Addendum”) applies specifically to **RADLing**, an AI-powered language learning service operated by **RAD Automations**.

This Addendum supplements the **RAD Automations Privacy Policy** (the “Privacy Policy”). All terms not defined here have the meanings given in the Privacy Policy. In the event of a conflict, this Addendum controls **only with respect to RADLing**.

1. Service Overview

RADLing is a language learning platform that provides features such as lessons, translation, practice exercises, tutoring assistance, and related educational tools.

RADLing uses the unified **RAD Account** system described in the Privacy Policy.

2. RADLing-Specific Information Collected

In addition to the information described in the Privacy Policy, RADLing may collect service-specific data necessary to provide, personalize, and improve language learning features.

This may include, for example: - Language preferences and target languages - Learning progress, lesson history, and proficiency indicators - Vocabulary lists, flashcards, and saved content - Translation requests and usage patterns - Quiz results, practice activity, and performance metrics - User prompts, questions, and conversational inputs - Audio recordings for pronunciation or speaking exercises (where enabled)

The specific types of data collected may evolve over time as RADLing features change or expand.

3. Use of RADLing Data

RADLing uses collected data to: - Deliver and personalize lessons and practice content - Provide translations, explanations, and feedback - Track learning progress and study

continuity - Improve feature quality, accuracy, and usability - Support customer assistance and troubleshooting

RADLing does not sell personal information.

4. AI and Automated Processing

RADLing uses automated systems and artificial intelligence to generate lessons, translations, explanations, practice exercises, and conversational responses.

User inputs and related data may be processed in real time or asynchronously to operate, maintain, support, and improve RADLing features.

4.1 Model Training and Improvement

RADLing content may be reviewed or analyzed for purposes such as debugging, quality assurance, customer support, feature development, and system improvement.

User content may also be used in an aggregated or de-identified form to improve RADLing models and services. When used for training or improvement, reasonable measures are taken to avoid using directly identifying information.

5. Audio and Speech Data

Certain RADLing features may involve audio input, including pronunciation practice and speaking exercises.

- Audio data is processed to provide feedback and feature functionality
- Audio data may be temporarily stored as necessary to support these features
- Audio data is not made publicly available

Retention and handling of audio data are governed by operational requirements and the Privacy Policy.

6. Data Retention (RADLing)

RADLing learning data is retained while your RAD Account remains active or as otherwise necessary to provide RADLing services.

You may request deletion of RADLing-specific data by contacting **support@radautomations.com**. Certain information may be retained as required by law or for legitimate business purposes.

7. Children's Privacy

RADLing is not directed to children under the age of 13. RAD Automations does not knowingly collect personal information from children through RADLing.

8. Third-Party Services Used by RADLing

RADLing may rely on third-party service providers for: - AI processing - Cloud hosting and storage - Analytics and error monitoring

These providers process data on behalf of RAD Automations and are subject to confidentiality and security obligations.

9. Relationship to the Privacy Policy

This Addendum supplements the RAD Automations Privacy Policy. If any provision of this Addendum conflicts with the Privacy Policy, this Addendum controls only for RADLing.

10. Contact

For questions about this Addendum or RADLing data practices, contact:

RAD Automations

Email: support@radautomations.com